



MANAGEMENT SYSTEM
CERTIFICATE

This is to certify that management system of:
The Small and Medium Business Development Agency (KOBIA)

79 Zaur Nudiraliyev street, AZ1069, Baku, Azerbaijan

Has been found to confirm the requirements of
Quality Management - Customer Satisfaction standard:

ISO 10002:2018

For the following Scope:

Support for the development of small and medium-sized businesses, handling appeals of and protecting legal rights of SMEs, provision a range of services to small and medium-sized business subjects, coordination and regulation of services of state authorities in this field.

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| Certificate Registration No. | MSC-062-C50033-89555 |
| Date of Initial Certification | 28 January 2025 |
| Date of Last issue | 28 January 2025 |
| Next surveillance audit | 28 January 2026 |
| Certification period | 3 years |
| Certificate expiry date | 28 January 2028 |



Accreditation Service for Certifying Bodies LLC
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J. Shir
Management representative

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