

## MANAGEMENT SYSTEM CERTIFICATE

This is to certify that management system of:

The Small and Medium Business Development Agency (KOBIA)

79 Zaur Nudiraliyev street, AZ1069, Baku, Azerbaijan

Has been found to confirm the requirements of Quality Management - Customer Satisfaction standard:

ISO 10002:2018

## For the following Scope:

Support for the development of small and medium-sized businesses, handling appeals of and protecting legal rights of SMEs, provision a range of services to small and medium-sized business subjects, coordination and regulation of services of state authorities in this field.

MSC-062-C50033-89555 Certificate Registration No.

**Date of Initial Certification** 28 January 2025

**Date of Last issue** 28 January 2025

Next surveillance audit 28 January 2026

Certification period 3 years

Certificate expiry date 28 January 2028

Accreditation Service for Certifying Bodies LLC 8 The Green, Dover, DE 19901, United States

J. Shir Management representative

Certification Body - QCS LLC 4122 Chinese Fir Trail, Raleigh c. North Carolina, Wake 27610, USA Azure Business Center, Nobel Avenue 15, AZ1025 Baku, Azerbaijan

This is an accredited certificate authorised for issue by ASCB, who have assessed QCS against defined criteria and in cognisance of ISO 17021:2015 'Conformity Assessment - Requirements for bodies providing audit and certification of management systems'. The validity of this certificate is the subject to the organization maintaining their system in compliance with QCS requirements for systems certification. Validity must be verified on <a href="www.irgao.com">www.irgao.com</a> and may be confirmed via email at <a href="info@qcs.az">info@qcs.az</a>
This certificate remains the property of QCS and might be recalled if the organization's management system does not meet requirements.